SecureData 365 On-boarding Guide (Cleveland)

365 SECURE DATA

Power Specification

SD365 deploys two upgradable Geist RCX strips.

Outlets: 36 C-13, 6 C-19
Voltage: 208v
Power: 8.6kW redundant

Each standard cabinet contains two monitored sensors for temperature, humidity,
and dewpoint

If you bring gear that is 110v only or has other special needs, contact us.

If you supply cabinets, SD365 will deploy inline power monitoring from PacketPower to meter power.

Customized power solutions can be provided.

PacketPower   GEIST

Cabinet Specification

SD365 deploys Chatsworth Gen 2 GlobalFrame Series, model GF-1A400-EA

Width: 23.6", 19" EIA rail
Depth: 47.2"
Height: 42U

Single vertical cable manager & bottom panel, included
Side panels optional

42U High

23.6"W   48" Deep

CPI
CHATSWORTH
PRODUCTS, INC.

On-Hand Supplies and Services

SD365 stocks many items for your use. If you need the items permanently, a one-time charge is added to your invoice.

Tools: Cat5e cable tester, screwdrivers, pliers, volt meter, socket wrenches, box cutters, tape measure, level, cordless drill

Cabinet Parts: 500lb-rated shelves, 1U cable managers, 1U and 2U blanking panels, side panels, cage nuts, rack-mount screws

Network Parts: Cat5 cabling tool-kit, multiple lengths of pre-terminated blue and red Cat5e cable, bulk Cat5e in blue and red, fiber jumpers

Miscellaneous: Cable ties, Velcro ties, electrical tape, C-13 power cords, 5-15 to C-13 power adapters

Moving: mobile carts, pallet jack, server lift, KVM cart, mobile stair ladder

Contact Information

24 Hour Network Operations Staff: (888) 913-3282 or email support@securedata365.com

Policies and Procedures

- All visitors, vendors, and customers must have a ticket in our system prior to data center access. To submit a ticket, either call (888) 913-3282 or email support@securedata365.com and include the names of all people that will be on-site as well as cabinets needed.
- First time vendors and customers will need to provide a government ID and will be matched against the Customer Contact Information list. If the person is not on the list, they are denied entry until validated by the customer primary contact.
- Cabinets are locked at all times and are unlocked by the NOC staff.
- Wireless guest internet access is available.
- The NOC staff can assist the customer with most needs, but please note that billable support is tracked in 15-minute increments.
- Cabinet specific policies: No paper, cardboard or loose media or components are permitted within the cabinet. Wiring standards are up the customer, all gear must be clean and dust-free.
- Dock policy: We have a loading dock with a leveler. Equipment may be sent directly to the data center and any items received will have their packing slip scanned and emailed to the primary customer contact.